



How to Verify Your Account:



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Experience our seamless account verification process, ensuring quick approval without the need to contact our FICA team. In rare cases where assistance is required, our friendly staff will guide you through the process upon receiving valid proof of identity, banking details, and address confirmation. To expedite withdrawals, please send confirmation of your banking details.

For assistance, contact our team at: +2772 777 1819.

Internal Wallet to Trading Account Transfer:

How to transfer funds from your wallet to your trading account?

Option 1: Find the Internal Account Transfers section at the bottom of your dashboard.

Option 2: Refer to the 'My Wallet' tab on your screen's left-hand side menu.

Choose the source and destination, select the transfer amount, enter your profile password, and submit your request.

Login Details:

Upon completing registration, your login details will be sent to your email. Check your junk/spam folders if needed.

Investor vs. General Access Password:

Differentiate between the investor and general access passwords for specific account functionalities. Investor password is mainly for mentors - kindly note that trades are not able to be executed. The general access password would be the access requirements for general client access and for trades to be made.

MT5 Platform:

Discover MetaTrader 5 (MT5) – a versatile platform for trading CFDs, Forex, and Futures. It's a vital tool in Forex trading, providing access to markets, executing trades, and offering services like margin trading and leverage.

Minimum Deposit:

Our minimum deposit starts from as little as R50. Find out about our account types for tailored options to suit your Trading needs:

<https://assegaiFX.co.za/account-types/>

Depositing Funds:

Make use of Payfast to streamline your payment requirements. Keep an eye on our website for additional payment systems that will be integrated into the website soon.

Withdrawal Processing Time:

Consider business hours when requesting withdrawals. Operational delays may occur during public holidays and weekends. While AssegaiFX processes payments instantly, banking turnaround time is contingent on individual banks.

